

GUIDE TO YOUR CARE TEAM

Each patient in the Emergency Department is cared for by a team of professionals who work together to provide comfort and personalized care. Our team will make every effort to give you the best care possible.



During your stay, you will be seen by a member of our provider care team. (Physician, Physician Assistant or Nurse Practitioner)

Your care team may also include:



REGISTERED NURSE



PATIENT CARE TECHNICIAN



UNIT SUPPORT COORDINATOR



MENTAL HEALTH/CRISIS



RADIOLOGY (XRAY, ULTRASOUND AND CT SCAN)



RESPIRATORY



PHARMACY



TRANSPORT



LAB



ENVIRONMENTAL SERVICES

Feel free to reach out to any of the above members of your care team for any questions or concerns!

Do you have a primary care physician?

If not, let a member of your care team know and they will connect you. Please expect a phone call from one of our primary care offices regarding a follow-up appointment to your emergency

[ChestnutHill.TowerHealth.org](https://www.chestnuthill.towerhealth.org)



Lee M. Jablow, MD
Medical Director
Emergency Department

EMERGENCY DEPARTMENT PATIENT COMFORT MENU

We care deeply about your experience while you are with us. Please let us know if we can help you with any of the below services to make you as comfortable as possible while you are here.

Thank you for choosing Chestnut Hill Hospital for your health care

■ FREE WI-FI

We offer free Wi-Fi for patients and visitors. To connect to Wi-Fi, go to settings, network and click on Tower Health-Guest, and click to accept terms and conditions.

■ COMFORT ITEMS

If you would like a warm blanket, pillow or cold pack, please let a member of your care team know.

■ FOOD & DRINK

Depending on your care plan and the time of day, we may be able to offer you a beverage. If you are interested in one of these items, please let us know and we will check with your care team.

■ RESTROOMS

There are restrooms located throughout the ED for your convenience. Please let a member of your care team know if you need to use the restroom, as a urine sample may be required.

For more information and a list of Frequently Asked Questions, please visit [ChestnutHill.TowerHealth.org/emergency](https://www.ChestnutHill.TowerHealth.org/emergency).



Chestnut Hill Hospital

TOWER HEALTH

Advancing Health. Transforming Lives.

[ChestnutHill.TowerHealth.org](https://www.ChestnutHill.TowerHealth.org)